

PRE-INDUSTRIAL CO. LTD. HEATERS CUSTOMER PROBLEMS TROUBLE SHOOTING GUIDE

MODELS;

KUH25-01
KUH15-02
LCHT00116USB

HEATER WILL NOT OPERATE;

1. Check if heater plugged in
2. Check if electric box fuse is working
3. Check IF power switch is on in the back of the unit
4. Check if batterie is in remote control is working
5. REMOTE CONTROL USER DISTANCE MAX 15 FT.

E3 ERROR CODE;

1. Heater is not on level surface, tip over switch is activated.

DISPLAYS ERROR CODE E1;

1. Heater over heated, unplug to cool down
2. Restart after cool down, still E1 code
3. comes on, call customer service

STRANGE ODOR COMING FROM HEATER;

1. Takes 1 hour to burn off safe heat resisting coating on heaters.

E2 ERROR CODE;

1. Heater temperature sensor not working
2. Call customer service

MAX WATTAGE;

Max wattage is 3,412 BTU , heats up to 1000 square fit.
LARGER ROOMS , THAN 144 SQ. FT. TAKES LONGER TIMES